

Compaq C-Series Handheld PC

Depending on the region of the world, the warranty for this product may be carry-in or pick-up. The unit has no field replaceable parts.

In North America, these spare parts are available directly to end users to replace defective parts. They are not available for direct purchase or cross-ship transactions through Compaq Authorized Service Providers. Contact Compaq Technical Support to initiate service.

System	Spare Part	Spare Part
Model 800, 4 MB, Mono – EU	314596-021	314596-022
Model 800c, 4 MB	314589-021	
Model 800, 4 MB, Mono – IT	314596-061	
Model 800, 4 MB, Mono – Spain	314596-071	314596-072
Model 800, 4 MB, Mono – AT	314596-011	314596-022
Model 800, 4 MB, Mono – AU	314596-341	314596-342
Model 800, 4 MB, Mono – SWE-FINN	314596-351	314596-352
Model 800c, 4 MB, Color – AT	314589-341	
Model 800c, 4 MB, Color – IT	314589-061	
Model 800, 4 MB, Mono – NOR	314596-091	314596-092
Model 810, 4 MB, Mono w/ Modem – SAF	314596-AR1	
Model 810, 4 MB, Mono w/ Modem – LA	314596-161	314596-162
Model 810, 4 MB, Mono w/ Modem – BR	314596-201	
Model 810, 4 MB, Mono w/ Modem – JP	314596-291	
Model 810, 4 MB, Mono w/ Modem – SI	314596-311	314596-312
Model 810, 4 MB, Mono w/ Modem – NL	314596-331	314596-332
Model 810, 4 MB, Mono w/ Modem – UK	314596-031	314596-032
Model 810, 4 MB, Mono w/ Modem – GR	314596-041	314596-042
Model 810, 4 MB, Mono w/ Modem – FR	314596-051	314596-052
Model 810, 4 MB, Mono w/ Modem – IT		314596-062
Model 810, 4 MB, Mono w/ Modem – DEN	314596-081	314596-082
Model 810c, 4 MB, Color w/ Modem	314589-001	
Model 810, 4 MB w/ Modem	314596-001	314596-002
Model 2000c, 16 MB, Color – IT	314588-061	
Model 2000c, 16 MB, Color – EU	314588-021	314588-022
Model 2000c, 16 MB, Color – AU	314588-341	314588-342
Model 2000c, 16 MB, Color – Spain	314588-071	314588-072
Model 2000c, 16 MB, Color – SWE-FINN	314588-351	314588-352
Model 2000c, 16 MB, Color – AT	314588-011	314588-022
Model 2010c, 16 MB, Color – NOR	314588-091	314588-092
Model 2010c, 16 MB, Color w/ Modem – UK	314588-031	314588-032
Model 2010c, 16 MB, Color w/ Modem – GR	314588-041	314588-042
Model 2010c, 16 MB, Color w/ Modem – FR	314588-051	314588-052
Model 2010c, 16 MB, Color w/ Modem – IT		314588-062
Model 2010c, 16 MB, Color w/ Modem – SI	314588-311	314588-312
Model 2010c, 16 MB, Color w/ Modem – NL	314588-331	314588-332
Model 2010c, 16 MB, Color w/ Modem – LA	314588-161	314588-162
Model 2010c, 16 MB, Color w/ Modem – BR	314588-201	
Model 2010c, 16 MB, Color w/ Modem – JP	314588-291	
Model 2010c, 16 MB, Color w/ Modem – SAF	314588-AR1	
Model 2010c, 16 MB, Color w/ Modem – DEN	314588-081	314588-082
Model 2010c, 16 MB, Color w/ Modem	314588-001	314588-002
Model 2015c, 16 MB, Color Retail	314588-001	

NOTE : Spares are in support of 8MB and 20MB models. Expansion memory must be transferred to the replacement unit.

Effective January 6, 1999, the –XX1 unit spare kits no longer include the ROM module. The –XX2 unit spare kits never included the ROM module.

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Configuration Code/Model	Built in Modem	Display
BTY1 810	Y	640 x 240 VGA Monochrome
BTY2 800		640 x 240 VGA Monochrome
BTY7 2010c	Y	640 x 240 VGA 256 Color
BTY8 2000c		640 x 240 VGA 256 Color
BTY9 2015c	Y	640 x 240 VGA 256 Color
BVG1 810	Y	640 x 240 VGA Monochrome
BVG2 800c		640 x 240 VGA 256 Color
BVG3 810c	Y	640 x 240 VGA 256 Color
BVG4 800		640 x 240 VGA Monochrome
CKD1 810	Y	640 x 240 VGA Monochrome
CKD2 800		640 x 240 VGA Monochrome
CKD4 2010c	Y	640 x 240 VGA 256 Color
CKD5 2000c		640 x 240 VGA 256 Color

Memory Spare Part

4 MB, Expansion	314576-001
16 MB, Expansion	314577-001
Flash RAM, ATA, 10 MB	266536-001

Cables Spare Part

Serial	266530-001
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Miscellaneous Spare Part

Adapter, AC, US/Japan	314567-001
Adapter, AC, European	314567-021
Adapter, AC, UK	314567-031
Adapter, AC, Australia	314567-011
Cable, Modem, US	165224-001
Adapter/Cable, Modem, NL	328558-331
Adapter/Cable, Modem, Germany	328558-041
Adapter/Cable, Modem, France	328588-051
Adapter/Cable, Modem, UK	328558-031
Adapter, Modem, Denmark	328558-081
Adapter, Modem, Italy	328558-061
Adapter, Modem, Switzerland	328558-111
Adapter/Cable, Auto, Handheld	314586-001
Battery Pack, Rechargeable, Monochrome	314579-001
Battery Pack, Rechargeable, Color	327637-001
Battery, Pack, External , Recharger, Color	327638-01
Cradle, Handheld	314578-001

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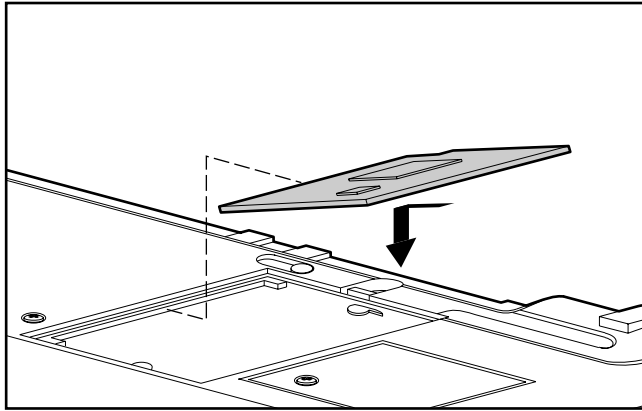
System Board ROM	Spare Part
System Board ROM, English	326821-001
System Board ROM, France	326821-051
System Board ROM, Italy	326821-061
System Board ROM, Spain	326821-071
System Board ROM, Brazil	326821-201
System Board ROM, Japan	326821-291
System Board ROM, Germany	326821-041
System Board ROM*	102240-001
System Board ROM, France*	102240-051
System Board ROM, Germany*	102240-041
System Board ROM, Italy*	102240-061
System Board ROM, Latin America*	102240-161

The new ROM boards ship in the new C-Series and support an option upgrade to the original C-Series.

End-User-Replaceable Parts	Spare Part
16 MB Whole Unit, Color, Modem, Australia	314588-342
16 MB Whole Unit, Color, Modem, Denmark	314588-082
16 MB Whole Unit, Color, Modem, Europe	314588-022
16 MB Whole Unit, Color, Modem, Finland	314588-352
16 MB Whole Unit, Color, Modem, France	314588-052
16 MB Whole Unit, Color, Modem, Germany	314588-042
16 MB Whole Unit, Color, Modem, Italy	314588-062
16 MB Whole Unit, Color, Modem, Latin America	314588-162
16 MB Whole Unit, Color, Modem, Netherlands	314588-332
16 MB Whole Unit, Color, Modem, North America	314588-002
16 MB Whole Unit, Color, Modem, Norway	314588-092
16 MB Whole Unit, Color, Modem, Spain	314588-072
16 MB Whole Unit, Color, Modem, Switzerland	314588-312
16 MB Whole Unit, Color, Modem, United Kingdom	314588-032
4 MB Whole Unit, Monochrome, Australia	314596-342
4 MB Whole Unit, Monochrome, Europe	314596-022
4 MB Whole Unit, Monochrome, Finland	314596-352
4 MB Whole Unit, Monochrome, Modem, Denmark	314596-082
4 MB Whole Unit, Monochrome, Modem, France	314596-052
4 MB Whole Unit, Monochrome, Modem, Germany	314596-042
4 MB Whole Unit, Monochrome, Modem, Italy	314596-062
4 MB Whole Unit, Monochrome, Modem, Latin America	314596-162
4 MB Whole Unit, Monochrome, Modem, Netherlands	314596-332
4 MB Whole Unit, Monochrome, Modem, North America	314596-002
4 MB Whole Unit, Monochrome, Modem, Norway	314596-092
4 MB Whole Unit, Monochrome, Modem, Spain	314596-072
4 MB Whole Unit, Monochrome, Modem, Switzerland	314596-312
4 MB Whole Unit, Monochrome, Modem, United Kingdom	314596-032

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Memory Upgrade Chart



ADD THE FOLLOWING MEMORY BOARD
FOR A TOTAL OF EITHER 20-MB OR 32-MB OF MEMORY

4-MB MEMORY BOARD - SPARE PN 314576-001

16-MB MEMORY BOARD - SPARE PN 314577-001

Note: 10-MB FLASH RAM CARD SPARE PN (266536-001)